



Physiological  
Measurements Ltd.

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## Chaperones and Carers

We are taking all necessary precautions, as well as following government guidelines to ensure your safety and that of our staff during your clinic visit.

To prevent any unnecessary exposure to the Corona Virus, we ask that all patients arrive at the clinic by themselves. Anyone accompanying you will not be allowed in the clinic waiting room but can wait outside.

We recognise that some patients will require a chaperone or may be accompanied by a carer during the appointment. Please see the below guidelines.

### Chaperones

It is fine for a chaperone to accompany the patient during their appointment. They will be asked the same pre-screening questions to ensure anyone displaying symptoms, does not enter the clinic. The chaperone can remain with the patient during their appointment.

### Bringing a Carer

If a carer is required during your visit, they will also be asked the same pre-screening questions to ensure anyone displaying symptoms, does not enter the clinic.

If a carer is not required in the clinic room with the patient, they are able to remain in the waiting room until the patient has completed their appointment.

We do ask that if you need more than one person with you at your appointment you advise our bookings team.

If you have any concerns about your appointment, please contact our Patient Management Centre at [pml@nhs.net](mailto:pml@nhs.net)